

<i>University of Baghdad</i>	
College Name	Al Kindy College of Medicine
Department	Community
Full name as written in passport	DHUHA FAWZI ABBAS
e-mail	Mdzs1986@gmail.com
	Diploma
Thesis Title	Patients' Knowledge and perception about health care provided by family doctors
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Abstract	<p>Background: Patient evaluation of family practice care is the most direct assessment of quality of healthcare services provided.</p> <p>Objective: This study aimed to identify patient's perception toward Family Physician and patient's general satisfaction to the services provided by these Physicians and if there is any significant statistical association between general satisfaction and patient socio-demographic characteristics.</p> <p>Materials and Methods: A cross-sectional study was carried out at Al kindy Teaching Hospital where clients referred from Bab Al-Moadham and Al-Mustansyria health care centers for family medicine, and at Al-Elwiyah Maternity Teaching Hospital where clients referred from Al-Idreesy and Al-Nahrawan health care centers for family medicine to the consultation clinics of these hospitals with referral letter. A total of 200 clients (aged over 18 years and visiting primary health care centers for family medicine) chosen by A convenience sampling method. The data was collected using a questionnaire and entered the computer dealt with by using SPSS version 17.0 and were analyzed using the chi- square (X2) test randomly to determine the association between variables .P<0.05 was considered statistically significant.</p> <p>Result: The present study showed that the majority of clients were (25-45) years of ages. (50%) completed Secondary education, (51.5%) were females and most of them were housewives, (48.5%) were males, (31.5%) of client were nongovernment employers, (74%) from urban area. On study the general satisfaction of the clients, (81%) of clients reported that they were generally satisfied regarding their physicians at primary health care level. Significant statistical association was positive regarding the general satisfaction and occupation (P >0.05) and also regarding the association between some socio-demographic characters of the clients to their preference regarding physicians' age and gender that about (50%) of clients prefer old male physicians. The evaluation of the physician's interaction to the client was mostly positive regarding the primary care, comprehensive care, continuity of care, accessibility, privacy, doctor patient relationship.</p> <p>VI</p> <p>Conclusion: The overall clients' satisfaction was high. Middle age group, females especially housewives, and less education have higher satisfaction rate. Half of clients prefer old and male physician. More than half of the clients don't know that the PHC doctors are family physicians.</p>